Christopher R. Morton

OBJECTIVE

Lead a highly qualified staff of business and technology professionals to ensure an exceptional level of service and support.

QUALIFICATIONS

Executive Management
MIS Director
Microsoft Certified System Engineer
Citrix Certified Enterprise Administrator
Cisco Certified Design Associate
Cisco Unified Communications Express
Solomon Certified System Engineer
System Administrator: Novell, Windows, UNIX, Citrix
Contract Representative
Programmer: HTML, C++, Perl, COBOL, BASIC, & Assembler
Database Management: MS SQL, Oracle, Sybase, Informix, Progress
Communications: Personal, Local Area Network, Wide Area Network & Remote
Analysis & Design
Budget Officer

WORK HISTORY

01/11- Present **Vice President**, *MCG Business Solutions.* Effective 01/01/2011, I spun the technology consulting practice of McGinnis & Associates, Inc. into an independent business entity. We now focus on using technology to develop exceptional businesses.

11/08-12/10 **Vice President**, *McGinnis & Associates.* Manage all aspects of project implementations, ongoing support, customer service, sales and administration for the diverse operations of a business and technology consulting practice. During this period I transformed the business from a highly volatile billing cycle to a consistent managed services contract operation.

05/07-11/08 **Director of Professional Services**, *McGinnis & Associates.* As the senior consultant, I manage a highly skilled team of consultants to ensure we provide the highest level of implementation and support. I develop and direct the implementation of goals, objectives, policies, procedures and work standards; prepare and administer the department's budget, including determining staffing and operational needs.

06/04-05/07 **Director of Technical Services**, *McGinnis & Associates.* I manage Technical Consultants to ensure they provide proper levels of implementation and support. I am responsible for the configuration, integration, administration, maintenance and support, disaster recovery and contingency planning for network systems. Servers include: Windows NT/2000, MS Exchange, MS SQL Server, MS Internet Information Server, MS Terminal Server, Citrix Access Suite, Linux, Cisco networking and Cisco VoIP.. Software packages include: Veritas Backup-Exec, Computer Associates ArcServe & ITM, Symantec Anti-Virus, Solomon IV, Abra Suite, MAS90/200 and Crystal Reports.

11/99-05/04 **Senior Technical Consultant**, *McGinnis & Associates.* I am responsible for the configuration, integration, administration, maintenance and support, disaster recovery and contingency planning for network systems. Servers include: Windows NT/2000, MS Exchange, MS SQL Server, MS Proxy Server, MS Internet Information Server, MS Terminal Server, Remote Access Server, Citrix MetaFrame, IBM AIX, SCO Unix, Caldera Linux, RedHat Linux. Network systems include: Cisco, 3Com, NorTel, Lucent, Osicom, Watchguard and SonicWall, which all provide levels of networking, firewall and VPN connectivity. Software packages include: Veritas Backup-Exec, Computer Associates ArcServe & InoculateIt, Norton Anti-Virus, McAfee Anti-Virus, Solomon IV, Abra, MAS90/200 and Crystal Reports. Protocols supported include: TCP/IP, IPX/SPX, ISDN, & T-1.

03/99-10/99   **Systems Administrator**, *Teksystems.* As a contractor for *American Management Systems*, I was responsible for the configuration, integration, administration, maintenance, security, support, disaster recovery and contingency planning of Hewlett Packard Model 9000 servers and workstations. Installation and/or configuration of CyberSafe TrustBroker, Rational ClearCase (configuration management), AutoSys (job scheduling), Tuxedo, Sybase, Sterling Commerce Connect:Direct (secure communications package) and HP C++. Configuration and management of NIS, NFS, printing, LVM, patches, kernel parameters, shell scripting, user access, and assist developers. Perform software quality assurance audit before each release to customer.

07/97-01/99   **Network Administrator**, *Digiph PCS.* Responsible for the configuration, integration, administration, maintenance, support, security, disaster recovery and contingency planning for the Local Area Network (LAN) as well as the Wide Area Network (WAN), telecommunications system (PBX) and all systems there in. Provide System Administration for four HP 9000's running HPUX 10.20; four Windows NT 4.0 Servers used for file, program, Internet and remote access; two Cisco 3640 and ten 1601 routers used for WAN connectivity via Private Frame-Relay and ISDN with TCP/IP, X.25 and OTS protocols. Coordinated with Exchange Carriers to initiate, maintain and troubleshoot WAN. Software packages included: Microsoft Proxy, Microsoft Internet Information Server, Microsoft Exchange, HP Openview, Solomon IV, Microsoft Office 97, Sterling Commerce Connect: Direct, TASC Cold (Bill Imaging), and ProphetLine (Point of Sale). Evaluated security bulletins from vendors and security agencies for impact on systems and network. Acted as project manager for several large scale projects.

01/96-07/97   **Chief Information Officer**, *Bayne-Jones Army Community Hospital*   *As a Captain* I was responsible for the acquisition, maintenance, system administration, training, security, disaster recovery , contingency planning and customer support for all Automated Information Systems and Tele-Video and TeleMedicine Equipment at a 169 bed Army Hospital. Directly supervise 13 employees including two contractors. During this period, I maintained a hands-on level of current technologies. I ensured the maintenance and integration of thirty-two Army and Commercial Systems including System V and BSD variants of UNIX Servers, Windows NT 3.51/4.0 Servers and Workstations, Novell 3.12/4.1 Servers, DEC Alpha's, AT&T 3B2, HP 9000, and Local Area Network (LAN) and Wide Area Network (WAN) comprised of Cisco & Bay equipment. HP OpenView Network Node Manager and HEAT (Bendata – Help Desk software) were used for network management, trouble-shooting and trouble ticket tracking. I supervised the security of all automated information and network systems. Communications protocols included TCP/IP, IPX/SPX, UUCP, ISDN & T-1 ESF. Equipment used for Tele-Video / Medicine Systems was from CLI and PictureTel.

08/96-01/97   **Acting Chief of Logistics**, *Bayne-Jones Army Community Hospital*   While serving as CIO as a First Lieutenant, the Division Chief retired. I was asked by the Commander to take charge until her replacement arrived in five months. During this period, I filled the position of Lieutenant Colonel where I was responsible for the acquisition, maintenance, training, customer support and contingency planning for all medical and non-medical supplies & equipment at a 169 bed Army Hospital. Managed four branches and 71 persons.

09/93-12/95   **Communications & Security Officer**, *Theater Army Medical Management Information System*   As a Lieutenant I was responsible for design, development, testing, evaluation, and training of communications and security software and hardware. Assisted in training and fielding systems to all tactical medical units worldwide. Supervised and developed subordinates, provided technical support to the customer, internal Customer Support Help Desk, and the civilian contractors developing the TAMMIS software. Additional duties include Terminal Area Security Officer, Contractor Liaison, and Project Officer for AT 3B2 hardware replacement & evaluation . Worked with variants of UNIX, Novell, Cisco IOS and DOS/Windows. Communications protocols included TCP/IP, UUCP, IPX/SPX, T-1/Frame-Relay. Worked with Department of Defense Accreditation Unit to ensure TAMMIS platforms conformed to C-2 level of security operation. Worked as a member of groups to update DoD 5200-28-STD ("Orange Book" – Security Regulation), FTS-2000 and battlefield

communications for the Medical Service Corps. Evaluated security bulletins from vendors and security agencies for impact on all platforms TAMMIS software was fielded on. Assisted in contingency planning for battlefield deployments of TAMMIS systems. Provided management of TAMMIS personnel during contingency deployment for Operation Restore Democracy.

11/92-05/93　　*Assistant System Administrator*, *Mobile College*　　Performed system administration of a Novell 3.1 and SCO UNIX servers and workstations, basic maintenance on network workstations and provided training and assistance with a myriad of software applications. Provided an eight hour seminar on basic computer assembly and installation. Communications protocols included TCP/IP and IPX

03/90-10/92　　*Corporate Office Assistant*, *The Finch Companies, Inc.*　　Performed basic system administration of a Novell 2.x and IBM RS6000 servers and workstations, basic maintenance on workstations. Installed an IBM 3600 for a subordinate division and remote connectivity from another division. Also performed AR/AP, billing, dispatcher, and claims procedures & duties.

EDUCATION

06/08　　**Citrix Certified Administrator – Xenserver,** Self Study
05/08　　**Citrix Certified Administrator – Netscaler,** Self Study, Citrix Training Center
02/07　　**Citrix Certified Administrator – Password Manager 4.0,** Self Study
11/06　　**Citrix Certified Administrator – Presentation Server 4.0,** Self Study
06/06　　**Cisco IP Telephony Express,** Self Study
05/06　　**Cisco Certified Design Associate,** Global Knowledge
12/04　　**Citrix Enterprise Administration,** NBG – Forsythe, Self Study
07/04　　**Abra Workforce Connections,** Best Software, inc.
05/04　　**MAS90/200 Data Migrator,** Best Software, inc.
04/04　　**Citrix Password Manager,** Citrix Systems, Inc.
09/01　　**Watchguard Certified System Professional,** WatchGuard Self Study Guide & Exam
01/01　　**Microsoft Internet Information Server,** MCSE Self Study Guide & Exam
05/00　　**TPC/IP for Windows NT Server 4.0,** MCSE Self Study Guide & Exam
03/00　　**Citrix MetaFrame Administration,** New Horizons Training Center
01/00　　**Solomon Specific Microsoft SQL 7,** MCSE Self Study Guide & Solomon Exam
12/99　　**Implementation & System Administration Solomon IV Version 4,**
　　　　　Solomon Software Training & Exam
11/99　　**Implementing & Supporting Windows NT Server 4.0 in the Enterprise,**
　　　　　MCSE Self Study Guide & Exam
10/99　　**Implementing & Supporting Windows NT Server 4.0,** MCSE Self Study Guide & Exam
10/99　　**Implementing & Supporting Windows NT Workstation 4.0,** MCSE Self Study Guide & Exam
09/99　　**Networking Essentials,** MCSE Self Study Guide & Exam
07/98　　**HP-UX Performance & Tuning,** Hewlett Packard Training Center
04/97　　**Windows NT 3.51/4.0,** Workstation and Server Administration and Management
07/96　　**Managing A Customer Support Help Desk,** Seminar, TechLink Training
08/93　　**Officer Basic Course**, Army Medical Department Center & School　Instruction covered leadership, organization, and detailed planning
05/93　　**Bachelor of Science** in Computer Science, Minors in Mathematics & Military Science, Mobile College

HONORS
07/97   **Meritorious Service Medal**
02/97   **Humanitarian Service Medal**
12/95   **Army Commendation Medal**
04/95   **Army Achievement Medal** - Second Award
08/94   **Army Achievement Medal** - First Award
08/93   **National Defense Service Medal**
08/93   **Army Service Ribbon**

Affiliations
Gulf Coast Technology Council
Boy Scouts of America
Shi Deru Shaolin Institute